



For Immediate Release
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Wayne Bank Unveils Monticello Smart Banking Solution Center

Monticello, NY – Wayne Bank recently launched an exciting new Smart Banking Solution Center at their Monticello Community Office.

The Smart Banking Solution Center was designed to introduce customers to the wide array of electronic and mobile banking services offered by the Bank. The centerpiece is an interactive, state-of-the-art, floor-standing touchscreen that customers can use to access detailed information and video tutorials. Electronic and mobile banking services including Online Banking, Mobile Banking, Mobile Deposit Capture, BillPay, Direct Deposit, Instant Balance, Touch ID®, and CardValet® will be featured.

“We are so pleased to introduce our Smart Banking Solution Center to Monticello and the surrounding communities,” stated Lewis J. Critelli, President and Chief Executive Officer of Wayne Bank. “Wayne Bank is committed to providing the most advanced, secure, and user friendly bank technology, along with a knowledgeable staff and innovative tools, like the Smart Banking Solution Center, to demonstrate how easy and accessible it is to use. This offers

customer the convenience of banking from anywhere, combined with the comfort of personalized service from their local bank.”

Robert J. Mancuso, Executive Vice President and Chief Operating Officer of Wayne Bank, added, “We offer a full suite of electronic and mobile banking services and the Smart Banking Solution Center provides a convenient location for customers to explore these wonderful resources. We are looking forward to launching additional centers throughout our market area in the coming year.”

CardValet is a registered trademark of Fiserv, Inc. Touch ID is a registered trademark of Apple, Inc.

Wayne Bank is a subsidiary of Norwood Financial Corp., Member FDIC, and is located in Honesdale, Pennsylvania. The Bank has 26 Community Offices serving Wayne, Pike, Monroe, Lackawanna, and Luzerne Counties in Pennsylvania, along with Delaware and Sullivan Counties in New York State. The stock trades on the NASDAQ Global Market under the symbol— NWFL.

PHOTO CAPTION: LEFT TO RIGHT: Dawnette Hotaling, Senior Vice President and NY Retail Banking Market Manager; Julie Kuen, Vice President, Retail Operations and Marketing Manager; Lewis J. Critelli, President and Chief Executive Officer; Nicola Folina, Monticello Community Office Manager; Stephanie Macedonio, Monticello Customer Service Representative; Robert J. Mancuso, Executive Vice President and Chief Operating Officer; Stacey Stephenson, Monticello Assistant Manager; and Kristen E. Lancia, Marketing Officer.

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